



Guide: Identifying Communication Support Needs Visual

This resource was developed to:

- allow patients identify their communication needs
- identify appropriate strategies to help patients communicate and understand information in hospital
- support staff to have conversations about a patient's communication support needs

TIPS

- **Place the poster at eye level and within the patient's reach.**
This is so patients can see and point to the words or pictures on the page.
- **Know what resources and supports are available** in the service.
- **Use the questions and visuals** to guide conversation and prompt for further information
- **Repeat information** back to the patient to check that you understood correctly.
- **Document information** appropriately and **notify clinicians** involved in the patient's care

SWSLHD Interpreter Services:

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**Information about
the SWSLHD Disability
Resource Team**



**Feedback about this
resource**